

Understand your online account

Your account dashboard is the home page of your salary packaging account and is the first thing you see after you log in. You can access all your account information from this dashboard including:

My Packaging

Here you can:

- view your salary packaging by employer
- check your latest balance

My Payments

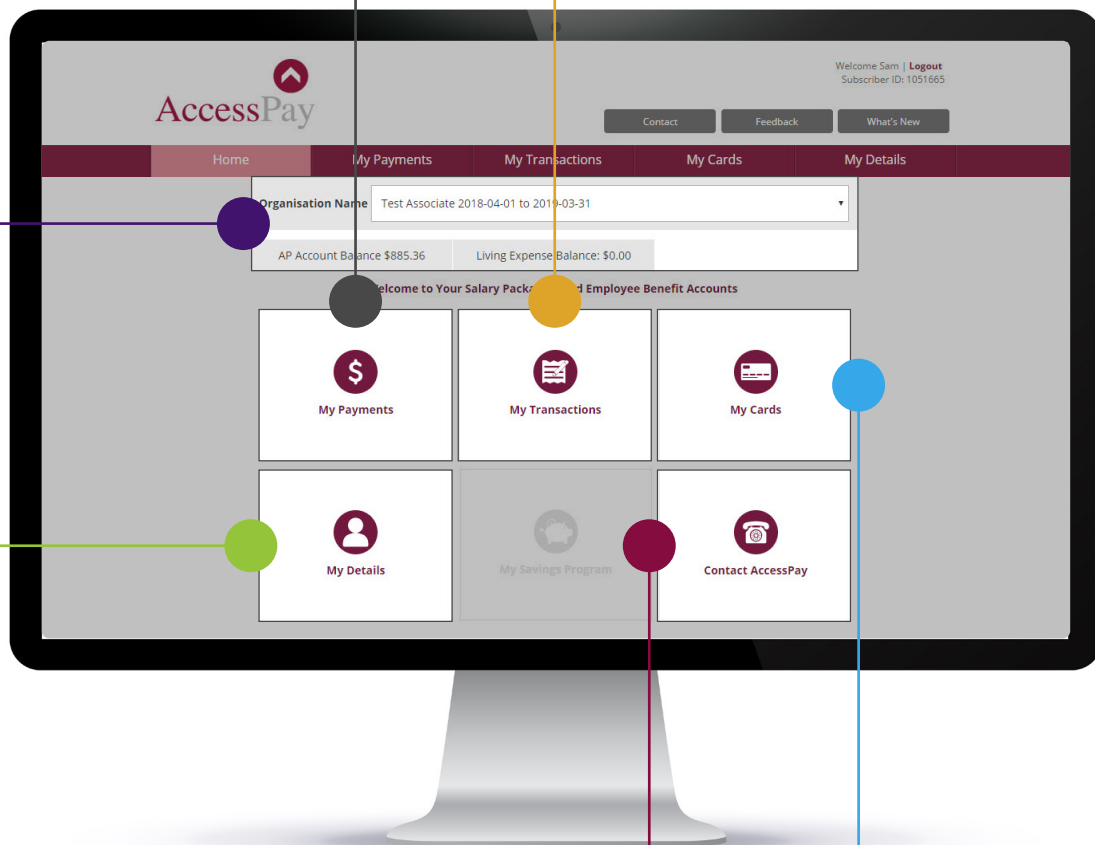
Here you can:

- view your payment details
- update your payment arrangements
- add supporting documentation
- make a claim

My Transactions

Here you can:

- view your latest transactions
- check if a payment has been made
- view your latest statement



My Details

Here you can:

- update your contact details
- change your password
- update your name or address

Contact AccessPay

Here you'll find contact details for:

- Salary packaging
- Novated leasing
- Salary packaging cards

My Cards

Here you can:

- view your card details
- report a card lost, stolen or damaged
- report any fraudulent transactions
- reset your PIN